

**PRIORITY  
EXPRESS**

It's either us or a compromise®





## Introduction

**Established in 1989, Priority Express is a leading, independent courier company.**

We are founder members of the National Courier Association, with over 90 dedicated same day despatch centres across the country and also part of the highly successful APC Overnight network with 120 depots throughout the United Kingdom.

Our services include Same Day Courier, Overnight Courier, International Courier, and Logistics & Contract Services on a 24/7 basis. We have a strong management team, supported by a loyal and diverse customer base.

Our unrivalled national coverage and continued investment in technology means that customers have a choice of calling their local depot to discuss their requirements and book jobs, or booking and tracking jobs using our Net Despatch web-based system.

Priority Express is continually developing new and enhanced services to meet the varying needs and budgets of existing and potential customers, all backed by our unique On Time Every Time guarantee. As a professional courier company, our aim is simply to be the best. As part of this objective you'll find that from the moment you book your courier right through to successful delivery, you will receive a level of service and personal attention the major carriers simply cannot match.

### **Net Despatch Velocity**

Our integrated web booking and tracking solution is designed for enterprise-wide use by customers, to manage all of their collections and deliveries. It is accessible through any web browser and eliminates duplication of data entry and unnecessary paper-work. Because the system is entirely web-based, you can utilise your own computers & printers and your proof of deliveries are visible in real time, 24/7.

**For further information, call our customer services team on 08700 135 100**



## Sameday

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The ultimate service for dedicated delivery of a pallet into Europe, a box to the other side of the UK, or an envelope across town. Our comprehensive fleet of liveried vehicles and uniformed couriers can collect your urgent delivery within 30 minutes of your call.

When tomorrow is simply too late, many of our clients choose our express same day service. Whether your item is urgent, confidential or needs to be there at a specific time, we can provide a cost-effective solution.

Your consignment will be tracked throughout its journey and we will provide you with a proof of delivery as soon as it is delivered. Priority Express are founder members of the National Courier Association with over 90 associated same day offices throughout the UK, offering unrivalled coverage and fast collection & delivery between any two addresses in mainland Britain.

We can provide a flexible range of services, including:

### **Immediate Same Day**

On-demand, dedicated bike and van couriers for express local, National or European deliveries.

### **M4 Shuttle**

Our unique, daily service to London offering late cut off times and same evening delivery into London's West End & City.

### **Same Day Economy**

Book by 11am for same day, local deliveries at discounted rates.

24/7, 365 days a year, it's either us or a compromise.

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## Overnight

For deliveries that do not need to be there the same day, we can provide a reliable and secure next day delivery service throughout the UK, with guaranteed delivery by 07:30, 09:00, 10:30, 12:00 or 17:30 and special facilities to handle fragile consignments. We specialise in urgent timed next day delivery with automatic proof of delivery available within minutes of your consignment arriving safely.

With our network of 120 associated depots nationwide caring for your parcel throughout its journey, you can rest assured that your shipment will arrive on time and in perfect condition. Our continued commitment to the latest technology means that we can offer a number of unique service features, including:

### **Velocity Connector**

NetDespatch Velocity Connector is a secure application which enables automatic import of collection & delivery information and automatic bar-code label printing at any location. Velocity Connector eliminates the need to manually enter or import consignments as details can be imported from your own sales order system.

For example, an order for parts entered at a call centre in Bristol can automatically output the parcel label at the shipping location in Cardiff. Velocity Connector provides easy, seamless integration across any client system and simplifies parcel shipping.

### **Velocity Unwired**

Velocity Unwired allows mobile staff to wirelessly arrange and keep track of requests for collection & delivery of replacement parts.

Engineers can arrange for despatch of urgent parts using a comprehensive address book facility, to the nearest drop box or depot. In the warehouse, bar code labels will automatically print, ready for despatch via our same day or overnight parcel delivery services. The engineer will be alerted on his mobile device when the item has been despatched and delivered. Collections for returns can be booked and followed through in the same way.

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## International

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Priority Express can deliver your urgent consignments to over 200 countries Worldwide, with delivery to most major European centres the next working day.

We offer convenient, late close out times and operate our own direct trunking services to London Heathrow Airport each evening. Unlike our competitors, we do not operate our own fleet of aircraft so we can utilise the most direct flight to the nearest destination airport at the most suitable time. We believe that this offers our customers the best possible service at highly competitive rates.

Priority Express offers a comprehensive shipping solution to any country worldwide. All our services are independent which gives us greater flexibility to choose the most reliable and cost effective way of shipping your consignment. With our network of specialist carriers we offer the very best service to all parts of the globe.

We can also offer specialised services tailored to your exact requirements. For example, we can arrange for a dedicated vehicle to collect your consignment and take it direct to the airline for onward flight to its destination, where a courier will be on standby to collect it and take it to your nominated receiver. This service is available to most major commercial centres, and on a same day basis to many major European cities.

Priority Express can also arrange Timed Deliveries, European Road Freight, Air Freight and Import Services. International shipments can be booked on line using our Net Despatch system.

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## Logistics and Contract Services

### Storage & Order Fulfillment

**What you need. When you need it. How you need it.**

Priority Express has an established commitment to quality and years of unparalleled service as one of the region's leading courier companies, shipping hundreds of packages every day.

We can work with companies of all sizes, from all industries, and handle the responsibilities of warehousing, inventory management, order distribution and returns processing for your products and literature, enabling you to stay focused on what matters most to you... operating your business.

- **Order & Lead Fulfillment**
- **Literature Fulfillment**
- **Pick, Pack & Despatch**
- **Returns Processing**
- **Document Storage & Retrieval**

Our web based system will allow you to access all your data 24/7 and we can provide a custom solution unique to your company. E-mail confirmation notices on all orders and shipments, including tracking numbers and direct links to our Net Despatch parcel tracking systems can be provided and, as part of the APC Overnight network, you can rest assured that you will receive the lowest possible rates and the highest levels of service.

### Contract Services

Outsourcing is a popular and cost-efficient way of managing your contract distribution. Priority Express can provide any number of vans and drivers on a temporary or permanent basis. We can become your delivery partner, providing regular deliveries & collections as part of a contract agreement and if required, we'll supply professional, fully-trained drivers in your uniform and new vans or bikes in your corporate livery.

We'll take responsibility for managing your fleet of drivers and vehicles – after all, that's what we're good at. We would welcome the opportunity to discuss your specific requirements, and to tailor a quote and service proposal designed to meet your business needs and budgets.



## Open an Account

Thank you for the interest shown in Priority Express.

You can apply for a credit account at [www.priorityexpress.co.uk/openAccount](http://www.priorityexpress.co.uk/openAccount) or complete the form below and fax it to us on 0117 930 4080.

### Credit Account Application Form

<b>Company Name</b>	<input type="text"/>	<b>Contact Name</b>	<input type="text"/>
<b>Street</b>	<input type="text"/>	<b>Telephone</b>	<input type="text"/>
<b>Area</b>	<input type="text"/>	<b>Fax</b>	<input type="text"/>
<b>Town/City</b>	<input type="text"/>	<b>E-Mail</b>	<input type="text"/>
<b>Postcode</b>	<input type="text"/>	<b>Website</b>	<input type="text"/>
<b>VAT Number</b>	<input type="text"/>	What is your approximate monthly spend on Courier Services?	
<b>Company Number</b>	<input type="text"/>	£	<input type="text"/>

All work carried out is subject to our Terms and Conditions of Business.

**E** [sales@priorityexpress.co.uk](mailto:sales@priorityexpress.co.uk)

**W** [www.priorityexpress.co.uk](http://www.priorityexpress.co.uk)

**You can use our website to:**

Request a brochure

Open an account

Book and track couriers

